

Department of Pension and Pensioners' Welfare

Important events for the month of February, 2022 are as follows:-

IMPORTANT POLICY DECISIONS TAKEN AND MAJOR ACHIEVEMENTS DURING THE MONTH OF FEBRUARY, 2022.

1. A webinar was held on 17.02.2022 for Pensioners aged 75 years and above covering pensioners settled in South India, under the Chairmanship of Secretary (Pensions & Pensioners' Welfare). Pensioners from the cities and surrounding areas of Thrissur, Bangalore, Thiruvanthapuram, Puducherry, Kanyakumari and Mysore attended the webinar. The objective of the webinar was to create awareness and disseminate information on Family Pension, Additional Pension, Commutation of Pension and generation of Digital Life Certificates (DLC) using Face Authentication Technology. Presentations were given on these topics followed by a Question and Answer session.
2. An advertisement in print media (English, Hindi and Regional Languages) was published on 18.02.2022 regarding Face Authentication Technology for submission of Digital Life Certificate by pensioners for awareness throughout the country. Through this technology any Pensioner can give a Digital Life Certificate from the comfort of home using any Android mobile without attaching any biometric device or other device. The above technology is a milestone in leveraging technology for the purpose of submission of Life Certificate.
3. An O.M. No. 12(9)/2020-P&PW(C)-6450 dated 23.02.2022 was issued regarding Payment of Provisional Pension and gratuity under Rule 62 of the Central Civil Services (Pension) Rules, 2021 in case of delay in issue of PPO authorizing regular pension and highlighting Rule 65 of the Central Civil Services (Pension) Rules, 2021.
4. To spread awareness on National Pension System (NPS), the department has started a series on its Departmental Twitter handle of 75 important rules related to NPS.
5. For ensuring timely and qualitative disposal of grievances registered in CPENGRAMS, Department of Pension & Pensioners' Welfare (DOPPW) conducted Inter Ministerial Review Meeting on 23.02.2022 with Ministry of Water Resources, RD & GR, Ministry of Micro Small and Medium Enterprises, Department of Social Justice and Empowerment, Department of Health and Family Welfare and Ministry of statistics and Programme Implementation.
6. Six (6) training sessions through Video conferencing were organized on Bhavishya for officials of various Ministries/Department.

7. Status on Grievance resolution, Bhavishya, Anubhav and Sankalp is as indicated in the Annexure. Detailed information in the prescribed format is also being sent by e-mail.
8. Bhavishya, is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefits from the inbuilt automatic calculations as per provisions of the various pension rules. As on 02.03.2022, Bhavishya is running in the main Secretariat of 96 Ministries/Departments/Apex Bodies and 813 attached offices through 7779 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 35650 retiring/retired employees are in various stages of processing through the system as on 02.03.2022. Further, this application has so far cumulatively processed and issued PPOs in respect of 151689 pensioners. 3211 number of PPOs were issued through Bhavishya System in the month of February, 2022. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.
9. Anubhav: Since inception of the scheme in March, 2015, 7565 write ups have been published and 5528 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 28.02.2022. In the month of February, 2022, 210 incremental of Anubhav write ups were published.
10. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 47 Pre-Retirement Counseling (PRC) Workshops, which benefited 5972 employees.
11. During the month, 4465 grievances were registered and 5127 disposed of. Closing balance as on 28th February, 2022 is 4466. Detailed position is as under:-

	B/F as on 01/02/2022	Grievances received During the Month	Grievances disposed During the Month	Grievances Disposed within one Month	Total Pending as on 28/02/2022
Total	5128	4465	5127	1425	4466

12. **Procurement through GeM:-** The Department of P&PW has placed 36 (Thirty-six) orders for amount involving Rs. 967670/- through GeM for supply of Electronic items, Furniture & Stationery etc. during February, 2022 (Orders for Products).
