

Department of Pension and Pensioners' Welfare

Important Policy decision and achievements for the month of April, 2022 are as follows:-

1. One Documentary on Extra Ordinary Pension (EOP) released on you-tube and placed on social media like Twitter and Facebook.
2. To spread awareness on National Pension System (NPS), the Department has placed a series on its Departmental Twitter handle of 75 important rules related to NPS.
3. DR order increasing from 31% to 34% for pensioners was issued vide OM No 42/07/2022 P&PW (D) dt 5.04.2022.
4. SCOVA Meeting was held under the Chairmanship of MOS PP in Hybrid mode on 12.04.2021 in Sardar Patel Bhawan. Official members from Different Ministries/Departments joined in Sardar Patel Bhawan where as non-official members i.e Pensioners Association Joined from their respective location pan India.
5. A meeting was held under the Chairmanship of Secretary, Department of Pension & Pensioners' Welfare with AS&DG (CGHS) to discuss CGHS Health issues related to Central Govt. Pensioners/Family Pensioners. Following issues were discussed:-
 - Facility of direct consultation to pensioners at CGHS empanelled private hospitals
 - Empanelment of private hospitals under CGHS
 - Delay in reimbursement of claims by CGHS

DoPPW asked AS&DG (CGHS) that number of interactions with Pensioners Associations may be increased to better understand the hardships faced by the pensioners. It was instructed that a Committee be formed to study the working of CGHS Wellness Centres/Govt. Hospitals/CGHS empanelled private hospitals in extending medical facilities to pensioners. A Committee has been formed and has visited different pan-India locations and the report is to be submitted soon.

6. An introductory meeting of Secretary, DoPPW with the representatives of PFRDA was held on the functioning of PFRDA, Grievances of Central Government employees covered under NPS and the Grievance Redressal Mechanism under the

NPS. The meeting was attended by Member Finance, Chief General Manager, General Manager and Assistant General Manager from PFRDA. During the meeting, PFRDA made presentation on the functioning of NPS for Central Government employees, their grievance mechanism and also the main grievances of Central Government employees covered under NPS. DoPPW sought some additional information on the settlement of death cases so far under NPS. PFRDA has submitted on 05.04.2022 the data on settlement of cases in the event of death of Government subscriber and pre-mature exit from NPS.

7. For ensuring timely and qualitative disposal of grievances registered in CPENGRAMS, Department of Pension & Pensioners' Welfare (DOPPW) conducted Inter-Ministerial Review Meeting through Bharat VC on 11.04.2022 with 09 Ministries/Departments/Organization (i.e. Ministry of Railways, Ministry of Jal Shakti, Department of Ex-Servicemen Welfare, Department of Telecommunication, Department of Scientific and Industrial Research, Department of Revenue, CBIC, CBDT, Office of CGA) under the chairmanship of Deputy Secretary (Pension &PW).
8. Five (5) training sessions through Video conferencing were organized on Bhavishya for the officials of Ministries/Department.
9. Bhavishya, is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefits from the inbuilt automatic calculations as per provisions of the various pension rules. As on 29.04.2022, Bhavishya is running in the main Secretariat of 97 Ministries/Departments/Apex Bodies and 814 attached offices through 7831 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 36973 retiring/retired employees are in various stages of processing through the system as on 29.04.2022. Further, this application has so far cumulatively processed and issued PPOs in respect of 157960 pensioners. 2678 number of PPOs were issued through Bhavishya System in the month of April, 2022. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.
10. Anubhav: Since inception of the scheme in March, 2015, 8336 write ups have been published and 44746 are waiting for publication by the different

Ministries/Departments under Anubhav portal up to 30.04.2022. In the month of April, 2022, 392 incremental of Anubhav write ups were published.

11. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 47 Pre-Retirement Counseling (PRC) Workshops, which benefited 5972 employees.
12. During the month, 5502 grievances were registered and 4751 disposed of. Closing balance as on 30th April, 2022 is 31606. Detailed position is as under:-

	B/F as on 01/04/2022	Grievances received During the Month	Grievances disposed During the Month	Grievances Disposed within one Month	Total Pending as on 30/04/2022
Total	3160	5502	4751	2388	3911

13. **Procurement through GeM:-** The Department of P&PW has placed 03 (Three) orders for amount involving Rs. 41618/- through GeM for supply of Electronic items, Furniture & Stationery etc. during April ,2022 (Orders for Products) and 02 (two) orders for amount involving Rs. 138876/- through GeM for services (Packaged drinking water service and short term hiring of taxi service) during April, 2022.