

**Government of India
Ministry of Personnel, Public Grievance & Pensions
Department of Pension & Pensioners' Welfare**

Lok Nayak Bhawan, New Delhi
Dated 14th June, 2024

NOTIFICATION

No.48012/1/2023-E-9031 Admn.I. In terms of Section 5(1) read with Section 2(C) and 19 (1) of the Right to Information Act, 2005 and in partial modification of earlier Notification dated 13-11-2017 of the Ministry of Personnel, Public Grievance and Pensions. Department of Pension and Pensioners' Welfare in the matter, the Competent Authority, Ministry of Personnel, Public Grievance and Pensions, Department of Pension and Pensioners' Welfare hereby designates Ms. Sonika Khattar, Under Secretary to the Government of India as Nodal CPIO for the purpose of Right to Information Act, 2005 in respect to this Department i.e. Department of Pension & Pensioners' Welfare and will also coordinate with Hon'ble Central Information Commission and other activities for carrying out the purpose of this said Act. The details of CPIO as well as Appellate authority of the Department of Pension & Pensioners' Welfare are as follows:

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| Ms. Sonika Khattar, Under Secretary to the Govt. of India Department of Pension & Pensioners' Welfare 3rd Floor, Lok Nayak Bhawan Khan Market, New Delhi- 110003 Tel: 24634636 | Nodal CPIO for Receipt of RTI application with requisite fee. Fee of Rupee ten (10/-) by way of cash through proper receptor by Demand Draft or Bankers Cheque or India Postal Order to Accounts Officer, DoPPW, New Delhi |
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Following officers are hereby designated as CPIOs/Appellate for considering and disposing off RTI applicants/appeal with reference to their respective assigned work in the Department of Pension & Pensioners' Welfare.

| S.N o. | Name Designation and Telephone No. of CPIO | Name Designation and Telephone No. of Appellate Authority | Work Allocated |
|-------------------|--|---|---|
| 1 | Ms. Madhu Mankotia, Under Secretary, madhu.mankotia@nic.in 011-24644637 | Shri Ramesh Chandra Sethi, Deputy Secretary, sethi.rc@nic.in 011-24635979 | - All pension policy matte excluding those allocated to other Desks. <ul style="list-style-type: none">o Strategic Initiative: Review & Rationalization of CCS (Pension) Rules.1972o Pension Act 1871 Court Caseso Monitoring of LIMBS softwareo Weekly status of contempt cases/important cases to Hon'ble MoS(PP)o Weekly position of court cases toDoPT. |

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| 2 | Ms. Sandeep Gahlot, Under Secretary Sandeep.g@nic.in 011-24641627 | Shri Ramesh Chandra Sethi, Deputy Secretary, sethi.rc@nic.in 011-24635979 | <ul style="list-style-type: none"> o All aspects relating to qualifying service. o Counting of past service/resignation/break in service /addition to qualifying service in special circumstances. o Issues relating to mobility of Govt servants from one dept. to another Ex-Burma, ex-Goa/Pondicherry Pensioners |
| 3 | Shri Rajesh Sharma Under Secretary Rajesh.sharma1967@gov.in 011-24644632 | Shri Ramesh Chandra Sethi, Deputy Secretary, sethi.rc@nic.in 011-24635979 | Matter relating to 6th Central Pay Commission & 7th CPC, etc. (except committee work) Work related to 7th CPC — it related court cases. |
| 4 | Shri Deepak Gupta, Under Secretary, deepakgupta1@prasarbharati.gov.in 011-23310106 | Dr. Pramod Kumar, Director(PP), pramod.kumar79@gov.in 011-23350020 | <ul style="list-style-type: none"> o Supervision/monitoring of grievances registered under CPENGRAM o Examination of the quality of closed grievances & satisfaction index, monitoring of appeals with Nodal officers (Monthly reports) o Putting up DoPPW related Appeals of Grievances to Dir (PW). o Review & audit of the system of CPENGRAMS & rel-ated MIS & coordination with NIC team. <p>Review & Audit of Grievances of Pension Adalats & quality of disposal</p> <ul style="list-style-type: none"> •Review & Audit of chronic cases received on email and coordination with the grievance holder o Integrated Grievance Call center, its operation, including technical issues. o ANUBHAV scheme o Monitoring' of Dak inflow & out flow relating to grievances |
| 5 | Shri S. Chakarbarti, Under Secretary, s.chakrabarti75@gov.in 011-24625754 | Dr. Pramod Kumar, Director(PP), pramod.kumar79@gov.in 011-23350020 | <ul style="list-style-type: none"> o System o PFRDA matters |
| 6 | Shri Vishal Kumar, Under Secretary, kumar.vishal@nic.in 011-24644634 | Shri Ravikiran Ubale, Director(PW), ubalera@cag.gov.in 011-23350012 | <ul style="list-style-type: none"> o Bhavishya Portal o Integration of Bhavishya with pension disbursing Banks. o Chasing Non-Civil Ministries to digitize pension processing on the parallel of Bhavishya, |

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| | | | <p>* Handling of critical issues of retirees pertaining to Banks/CPAO/Ministries.</p> <p>Coordination of 7th CPC related issues.</p> <p>Pensioners' Portal including hiring of technical manpower for Pensioners' Portal for NIC.</p> <ul style="list-style-type: none"> o Coordination with all Desks/Sections of DoPPW and other Ministries/ Departments o Senior Officers' Meeting o Compilation of compendium o Updation of E-samiksha portal o All issues pertaining to Hon'ble MoS(PP) review meeting o VIPreferences |
| 7 | Shri Subhash Chander, Under Secretary, subhash.chander123@nic.in 011- 23310108 | Shri Ravikiran Ubale, Director(PW), ubalera@cag.gov.in 011-23350012 | <ul style="list-style-type: none"> o Promotion of Digital Life Certificate and related issues o Pension Procedures under CCS (Pension) Rules & Simplification of Forms o Aadhaar Seeding o Grants-in-Aid o Identification of Pensioners' Associations & coordination of activities with Pensioners' Associations o Coordination work w.r.t. O/o PFA o All Coordination work related to Parliament Questions |
| 8 | Nagender Kumar Under Secretary nagender.kumar@nic.in 011-24655523 | Shri Ravikiran Ubale, Director(PW), ubalera@cag.gov.in 011-23350012 | <ul style="list-style-type: none"> o All Establishment related matters o Vigilance Matters o Training matters o Outsourcing of staff o Estimates,tenders,LOA etc. o Attendance,leave account, immovable property returns,medical claims,APAR etc. o Pension matters of staff and officers. o Monthly DO to DoPT o Updating of portals(AVMS, Probity, CVO) o Updating of DoPPW's website o Creation of Link of VC through BharatVC. o e-Office o EHRMS2.0 o Hindi(OL) o Dak Receipt & Dispatch o All Matters relating |

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| | | | <ul style="list-style-type: none"> o to E- procurement and AMCs o Liveries for MTS o Staff car matters o Arrangements of meetings o Liaison with the offices /departments/ ministries for General administration matters o Printing work o Handing Newspaper and Magazines Payment Bills relating to General Admin <ul style="list-style-type: none"> - Budget - Audit Paras - Cash |
| 9 | Ms. Sonika Khattar, Under Secretary, s.khattar@nic.in 011-24634636 | Shri Ravinder Kumar, Director(RK), kumar.ravinder66@nic.in 011-24624802 | <ul style="list-style-type: none"> o GPF/CPF matters o Census/Database of Pensioners. o All matters relating to Extra-ordinary pension, EOP Rules o Payment of Ex-gratia lumpsum compensation to Central Govt Employees, o Retirement/Retirement benefits for Constitutional and Statutory Authorities. o Review and Rationalization of EOP Rules o RTI o Retirement gratuity |
| 10 | VACANT, Under Secretary, | | <p>Commutation of Pension Rules Deamess Relief. SCOVA/JCM. Resolutions and demands received from pensioners 'associations Cabinet notes under Rule 37A including references</p> <ul style="list-style-type: none"> o Absorption of Central Govt. employees in Autonomous Bodies/PSUs including reciprocal arrangement with State Government. o Grant of exemption from the Rule of immediate absorption in Autonomous o Bodies for filling up posts by deputation Matters relating to conversion of Govt. Deptts into PSU's Autonomous Bodies. o Matters pertaining to Issue of Pensioners' Card |

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| | | | <ul style="list-style-type: none"> o Reference under CGHS issues, Fixed Medical o Allowance/Health Insurance Scheme o Strategic Initiative: Liberalized Health OPD Scheme for pensioners o All aspects of Family Pension under CCS (Pension) Rules, 1972. o Ex-gratia to CPF retirees/families. o Payment of arrears of Pension (Nomination) Rules. o Pension Adalat |
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2. In case of work of any CPIO/Appellate Authority is changed due to transfer/retirement/any other reason and a new officer join in place of the existing CPIO/Appellate, he/she would automatically be the CPIO/Appellate Authority for the work allotted. In case CPIO/Appellate Authority proceeds on leave /transfer/retirement, the Link officer concerned or the Officer who looks after the charge of the posts of the concerned Desk would automatically be CPIO/Appellate Authority, as the case may be, for the allocated work. In case the information sought from the Desk relating to the concerned CPIO/Appellate Authority, their Link Officer will act as CPIO/Appellate Authority in respect of that particular case.

3. This issues with the approval of the Competent Authority.

Numer
14/6/2024

(Nagender Kumar)

Under Secretary to the Govt. of India

To

The Manager,
Govt. of India Press,
Ring Road, Mayapuri, New Delhi-110064

Copy to:

1. PSO to Secretary (Pension)
2. PPS to Joint Secretary(Pension)
3. Dir(PW)/Dir(PP)/Dir(RK)/DS(RCS)
4. Sr. Technical Director(NIC): To upload under the head 'RTI' under this Department's Website