

## Department of Pension and Pensioners' Welfare

Important events for the month of May, 2023 are as follows: -

1. The Department of Pension and Pensioners' Welfare has organized 8<sup>th</sup> Nationwide Pension Adalat on 17.5.2023 in Vigyan Bhawan, New Delhi in which 41 long pending grievances of Pensioners were deliberated for their resolution. During Adalat 41 cases were listed and 32 cases were resolved on the spot. Secretary P&PW) has personally interacted with pensioners and Department through Video Conferencing as well as physically in 10 cases during Pension Adalat. As follow up, matter is being taken up with concerned Ministries/ Departments for resolution of 9 pending grievances of Pension Adalat. Also, 184 cases were listed through video conferencing in 57 locations in the country. 101 cases out of 184 cases were resolved on the spot.
2. An awareness programme was conducted under the auspices of Secretary, Department of Pension & Pensioners' Welfare with the representatives of Pensioners' Welfare Associations through Video Conferencing (VC) on 24/5/2023. The objective of the VC was awareness about Family Pension and Commutation of Pension. Two presentations were given on both of the subjects. Thereafter, question-answer session was carried out. Associations were also apprised of the initiatives taken by the Department.

### CPENGRAMS

3. During the month, 5902 grievances were registered and 5572 disposed of. Closing balance as on 31<sup>st</sup> May, 2023 is 6055. Detailed position is as under: -

	B/F as on 01/05/2023	Grievances received During the Month	Grievances disposed During the Month	Grievances Disposed within one Month	Total Pending as on 31/05/2023
Total	5725	5902	5572	1800	6055

### BHAVISHYA PORTAL

4. Six (6) training sessions were organized on Bhavishya for the officials of Ministries/Department.
5. BHAVISHYA is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefits from the inbuilt automatic calculations as per provisions of the various pension rules. As on 05.06.2023, Bhavishya is running in the main Secretariat of 98 Ministries/Departments/Apex Bodies and 864 attached offices through 7971 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya'

can be accessed by various stake-holders. Pension cases of 39364 retiring/retired employees are in various stages of processing through the system as on 05.06.2023. Further, this application has so far cumulatively processed and issued PPOs in respect of 200371 pensioners. 3302 number of PPOs were issued through Bhavishya System in the month of May, 2023. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.

## ANUBHAV

6. Anubhav: Since inception of the scheme in March, 2015, 9625 write ups have been published and 1823 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 31.05.2023. In the month of May 2023, 391 incremental of Anubhav write-ups were published.
7. This Department has launched a nationwide Webinar Series "Anubhav Awardees Speak" from the 22nd of November, 2022. The webinar series aims to facilitate experience sharing with relevant stakeholders and concerned Ministries/Departments/Organizations. The webinar series will feature two Anubhav Awardees as speakers to share their own experiences on the Anubhav Portal. Webinar are scheduled to take place on a monthly basis. Sixth webinar of the series was held on 25.05.2023. Shri Prabhakar Kumar Verma, CAS, Additional Director General (Architect), CPWD (NR-I), Ministry of Housing and Urban Affairs [Anubhav Awardee 2017] and Shri Umed Singh, CAPF, Inspector/Radio Operator, CRPF [Anubhav Awardee, 2017.
8. An Anubhav Outreach Meeting was held under chairmanship of Secretary (P&PW) held on **22.05.2023 at 02:30 p.m. under chairmanship of Secretary (Pension & PW) through VC** to discuss pending Anubhav write ups under yet-to-be-published category on Anubhav portal in various Ministries/ Departments/ Organisations.

## SANKALP

9. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 50 Pre-Retirement Counseling (PRC) Workshops, which benefited 7872 employees.
10. Procurement through GeM:- The Department of P&PW has placed 07 (Seven) orders for amount involving Rs. 3.62 lakhs through GeM for procurement of goods and services during May, 2023.

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