Department of Pension and Pensioners' Welfare

Important events for the month of August, 2023 are as follows: -

Bankers' Awareness Program

1. The DoPPW in collaboration with Punjab Nation Bank convened the 6th Bankers' Awareness Workshop on 18th August, 2023 for pension dealing staff of Punjab National Bank at Lucknow. The workshop was attended by Secretary DoPPW, AS DoPPW and 50 officers of Punjab National Bank from CPPCs and pension paying branches and also included senior officials of rank AGM and above. The objective of the program was twofold, viz. to enable cross-sectoral learning and to use this platform to discuss various means for enhancing pensioners' welfare. It also sensitized the participants about the importance accorded by the government to pensioners' welfare.

CPENGRAMS

- 2. DoPPW conducted Inter-Ministerial Review Meeting through Bharat VC on 24.08.2023 with 10 Ministries/Departments/ Organization/UTs [CBDT, D/o Defence Finance, D/o Ex-servicemen Welfare, D/o Health & Family Welfare, D/o Military Affairs, M/o Culture, M/o Home Affairs, M/o Railways, O/o C&AG and Pr. CDA (P)] Administration under Chairmanship of Under Secretary (CPENGRMAS) to review the delay in disposal of Pension Grievances on CPENGRAMS portal.
- 3. During the month, 8119 grievances were registered and 6610 disposed of. Closing balance as on 31st August, 2023 is 7683. Detailed position is as under:-

	B/F as or	Grievances	Grievances	Grievances	Total	Pending
	01/08/2023	received	disposed	Disposed	as	on
		During	the During	the within o	one 31/08/2023	
		Month	Month	Month		
Total	6174	8119	6610	2494	7683	

BHAVISHYA PORTAL

- 4. Six (6) training sessions were organized on Bhavishya for the officials of Ministries/Department.
- 5. BHAVISHYA is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefits from the inbuilt automatic calculations as per provisions of the various pension rules. As on 04.09.2023, Bhavishya is running in the main Secretariat of 98

Ministries/Departments/Apex Bodies and 866 attached offices through 8117 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 22227 retiring/retired employees are in various stages of processing through the system as on 04.09.2023. Further, this application has so far cumulatively processed and issued 211038 PPOs in respect of pensioners. 3440 number of PPOs were issued through Bhavishya System in the month of August, 2023. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.

ANUBHAV

- 6. Anubhav: 1950 Anubhav write-ups are being scanned for 5 Anubhav Awards. Since inception of the scheme in March, 2015, 10002 write ups have been published and 586 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 31.08.2023. In the month of August 2023, 55 incremental of Anubhav write ups were published.
- 7. Ninth Anubhav webinar of the series was held on 28.08.2023. Dr. S.C. Pant, Scientist –F, DRDO [Anubhav Awardee, 2017] and Shri Devi Dass Sharma, Deputy Commandant, ITBP [Anubhav Awardee, 2017].

SANKALP

8. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 50 Pre-Retirement Counseling (PRC) Workshops, which benefited 7872 employees

GEM

9. Procurement through GeM:- The Department of P&PW has placed 21 (twenty-one) orders for amount involving Rs. 23.93 lakhs through GeM for procurement of goods and services and placed one (1) order of manpower outsourcing services involving an amount of Rs. 9,23,966.22/-during August, 2023.
