

Department of Pension and Pensioners' Welfare

Important events for the month of March, 2022 are as follows:-

1. A meeting was held with the representatives of 15 Pension Disbursing Banks under the chairmanship of Secretary (Pensions and Pensioners Welfare), on 4th March, 2022 through Video Conferencing (VC) to discuss measures pertaining to enhancing Ease of Living for pensioners and adoption of best practices in the industry by all banks.
2. Three documentaries of the Department of Pension & Pensioners' Welfare for awareness on SANKALP, CPENGRAMS and National Pension System (NPS) were prepared and uploaded on the Department's YouTube channel and links sent on Pensioners' mobiles.
3. To spread awareness on the National Pension System (NPS), the Department started a series on its Departmental Twitter handle of 75 important rules related to NPS.
4. Department of Pension & Pensioners' Welfare vide OM No. 4/05/2019-P&PW(D) dated 23.03.2022 has issued instructions to all laying down the procedure and time-line for change of option by the pensioners/family pensioners for availing OPD facility under CGHS or Fixed Medical Allowance for Ease of Living.
5. This Department has issued instructions vide Letter No. 1/2(40)/2022-P&PW(E) dated 31.03.2022 to all Ministries/Departments, Accounts Offices/CPAO and Pension Disbursing Authorities/Banks to strictly follow the procedure for handling of the nominations of the pensioners submitted under the Payment of Arrears of Pension (Nomination) Rules, 1983. Action to be taken by Ministries/Departments, Accounts Offices/CPAO and Pension Disbursing Authorities/Banks in this regard has also been brought out in detail in the said letter.
6. DoPPW conducted Inter-Ministerial Review Meeting through Bharat VC on 15.03.2022 with 52 Ministries/Departments/Organization/UT administration under the chairmanship of Secretary (Pension) to review the delay in issuance of PPO in Bhavishya Portal, delay in disposal of Pension grievance and pending Anubhav write-ups under 'Yet to Published' category in Anubhav Portal.
7. For ensuring timely and qualitative disposal of grievances registered in CPENGRAMS, Department of Pension & Pensioners' Welfare (DOPPW) conducted Inter-Ministerial Review Meeting through Bharat VC on 30.03.2022 with 04 Ministries/Departments/Organization (i.e. Ministry of Home Affairs, Ministry of Information & Broadcasting, Department of Finance and EPFO under the chairmanship of Secretary (P&PW).
8. The Action Taken/ proposed to be taken w.r.t. 110th Report of Department-related Parliamentary Standing Committee was furnished to the Rajya Sabha Secretariat.
9. Five (5) training sessions through Video conferencing were organized on Bhavishya for the officials of Ministries/Department.

10. Bhavishya, is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefit from the inbuilt automatic calculations as per provisions of the various pension rules. As on 01.04.2022, Bhavishya is running in the main Secretariat of 96 Ministries/Departments/Apex Bodies and 814 attached offices through 7807 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 36553 retiring/retired employees are in various stages of processing through the system as on 01.04.2022. Further, this application has so far cumulatively processed and issued PPOs in respect of 155393 pensioners. 3554 number of PPOs were issued through Bhavishya System in the month of March, 2022. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO. Bhavisha has now also being pushing e-PPOs to DigiLocker of the Pensioners.
11. Anubhav: Since inception of the scheme in March, 2015, 7944 write ups have been published and 5206 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 31.03.2022. In the month of March, 2022, 322 incremental of Anubhav write ups were published.
12. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 47 Pre-Retirement Counseling (PRC) Workshops, which benefited 5972 employees
13. During the month, 4364 grievances were registered and 5670 disposed of. Closing balance as on 31st March, 2022 is 4466. Detailed position is as under:-

	B/F as on 01/03/2022	Grievances received During the Month	Grievances disposed During the Month	Grievances Disposed within one Month	Total Pending as on 31/3/2022
Total	4466	4364	5670	1896	3160

14. **Procurement through GeM:-** The Department of P&PW has placed 15 (Fifteen) orders for amount involving Rs. 827936/- through GeM for supply of electronic items, Furniture & Stationery etc. during March, 2022 (Orders for Products).
