

Department of Pension and Pensioners' Welfare

Important events for the month of August, 2022 are as follows:-

1. IMPORTANT POLICY DECISIONS TAKEN AND MAJOR ACHIEVEMENTS DURING THE MONTH OF AUGUST, 2022.

- i. Department of Pension and Pensioners' Welfare has started a series of Awareness Programs for Central Pension Processing Centers and field functionaries handling pension related work in the pension disbursing Banks. This has the objective of ensuring 'Ease of Living' for Pensioners and tackling the root-cause of bank-related grievances. The second program in the series was held on 30th and 31st August, 2022 at Amritsar for officials of Punjab National Bank covering the Northern region of the country. A team of officers from DoPPW took sessions on Pension policy reforms & digitization of pension disbursement to Central Government pensioners. Special sessions were organized on Income Tax matters related to pensioners as well as Digital means of submitting the Annual Life Certificates. Chief Controller (Pension), CPAO also discussed the basic causes leading to Pensioners' grievances and suggested action which may be taken by the Bank for redressal. Senior pensioners of the region were also invited for their inputs.
- ii. For ensuring timely and qualitative disposal of grievances registered in CPENGRAMS, Department of Pension & Pensioners' Welfare (DOPPW) conducted Inter-Ministerial Review Meeting through Bharat VC on 24.08.2022 with 06 Ministries/Departments/Organization (i.e. Ministry of Home Affairs, Department of Defence Finance, Ministry of Information & Broadcasting, Railways, Department of Health & Family Welfare and Ministry of Defence) under the chairmanship of Deputy Secretary (Pension &PW).
- iii. Bhavishya, is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefit from the inbuilt automatic calculations as per provisions of the various pension rules. As on 31.08.2022, Bhavishya is running in the main Secretariat of 97 Ministries/Departments/Apex Bodies and 817 attached offices through 7887 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 37470 retiring/retired employees are in various stages of processing through the system as on 31.08.2022. Further, this application has so far cumulatively processed and issued PPOs in respect of 170476 pensioners. 2620 number of PPOs was issued through Bhavishya System in the month of August, 2022. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.
- iv. Five (5) training sessions were organized on Bhavishya for the officials of different Ministries/Departments.

- iv. To spread awareness on National Pension System (NPS), the Department has placed a series on its Departmental Twitter handle of 75 important rules related to NPS.
- v. Anubhav: Since inception of the scheme in March, 2015, 8651 write ups have been published and 4579 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 31.08.2022. In the month of August, 2022, 131 incremental of Anubhav write ups were published.
- vi. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 47 Pre-Retirement Counseling (PRC) Workshops, which benefited 5972 employees.
- vii. During the month, 4024 grievances were registered and 4195 disposed of. Closing balance as on 31st August, 2022 is 3112. Detailed position is as under:-

	B/F as on 01/08/2022	Grievances received During the Month	Grievances disposed During the Month	Grievances Disposed within one Month	Total Pending as on 31/08/2022
Total	3283	4024	4195	1660	3112

- ix. **Procurement through GeM:-** The Department of P&PW has placed 13 (thirteen) orders for amount involving Rs. 146678/- through GeM for supply of Electronic items, Furniture & Stationery etc. during August,2022 (Orders for Products) and 01 (one) orders for amount involving Rs. 70620/- through GeM for services.