# Department of Pension and Pensioners' Welfare

Important events for the month of June, 2023 are as follows: -

- A meeting was held with Central Armed Paramilitary Forces and MHA on delay issue of PPO on 6<sup>th</sup> June, 2023. Issue causing the delay across CAPFs were directed to implement Central Record office (CRO, E-HRMS, Central nodal officers, Toll free number etc for faster disposal of pension cases.
- 2. A booklet on 9 years achievements of DoPPW has been unveiled by the Hon'ble MOS(PP), Dr. Jitendra Singh, on 15<sup>th</sup> June, 2023 in Vigyan Bhawan in the presence of Sr. Officials of CGAs, CAPFs and 17 pension disbursing Banks. Nodal officers of CPENGRAMS and Anubhav of all Mins./Depts. and Pensioners' Welfare Associations across India joined through video conferencing
- A meeting was held with Pensioners' Associations through VC under the chairmanship of Secretary (P&PW) on 27th June 2023 on CGHS related matters. In this VC, officials from CGHS gave a presentation on CGHS benefits, procedure and online systems followed by Question/Answers session.

#### **CPENGRAMS**

- 4. DoPPW conducted Inter-Ministerial Review Meeting through Bharat VC on 21.06.2023 with 07 Ministries/Departments/ Organization/UTs (MHA, MSME, M/o Statistic and Programme Implementation, DoPT, D/o Defence Finance, D/o Defence and D/o Health and Family Welfare) Administration under Chairmanship of Under Secretary (CPENGRMAS) to review the delay in disposal of Pension Grievances on CPENGRAMS portal.
- 5. During the month, 6613 grievances were registered and 7020 disposed of. Closing balance as on 30th June, 2023 is 5648. Detailed position is as under:-

	B/F as	on Grievances	3	Grievances		Grievances		Total	Pendir
	01/06/2023	received	l	disposed During	thew	Disposed within		as	c
		During	the					ne 30/06/	2023
		Month		Month		Month			
Total	6055	6613		7020		2184		5648	

#### BHAVISHYA PORTAL

- 6. Six (6) training sessions were organized on Bhavishya for the officials of Ministries/Department.
- 7. BHAVISHYA is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefits from the inbuilt automatic calculations as per provisions of the various pension rules. As on 04.07.2023, Bhavishya is running in the main Secretariat of 98 Ministries/Departments/Apex Bodies and 866 attached offices through 8000 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 38690 retiring/retired employees are in various stages of processing through the system as on 04.07.2023. Further, this application has so far cumulatively processed and issued PPOs in respect of 203670 pensioners. 3172 number of PPOs were issued through Bhavishya System in the month of June, 2023. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.

## **ANUBHAV**

8. Anubhav: Since inception of the scheme in March, 2015, 9833 write ups have been published and 554 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 30.06.2023. In the month of June 2023, 208 incremental of Anubhav write ups were published.

### SANKALP

- 9. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 50 Pre-Retirement Counseling (PRC) Workshops, which benefited 7872 employees.
- 10. Procurement through GeM:- The Department of P&PW has placed 13 (Thirteen) orders for amount involving Rs. 2.84 lakhs through GeM for procurement of goods and services during June, 2023.

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