

Department of Pension and Pensioners' Welfare

Important events for the month of March, 2023 are as follows: -

1. A Bankers' Awareness Workshop was organized under the auspices of Hon'ble Dr. Jitendra Singh, MoS (PP), by Department of Pension & Pensioners' Welfare, at Bhopal, on 6th March, 2023, for officers of Bank of Baroda handling pension related work. A team of officers from DoPPW took various sessions on pension policy reforms & digitization of pension related processes related to Central Government pensioners, with the objective of updating the field functionaries of Bank of Baroda. Sessions were organized on Income Tax matters related to pensioners as well as Digital means of submitting the Annual Life Certificates. Causes for pensioner's grievances were analyzed and measures were suggested for ensuring non – recurrence of the same. Discussions were held for linking of Integrated Pension Portal developed by DoPPW with the existing portals of BOB to provide seamless services to pensioners. The importance and benefits of Digital Life Certificate and Face Authentication technology were discussed with a view to provide wide spread publicity to the same as these would be a game changer for pensioners and banks in submission of life certificates. The Awareness Workshop served as a huge capacity building exercise for bank officials.
2. Instructions have been issued by the Department of Pension & Pensioners' Welfare, vide OM No. 57/05/2021-P&PW(B) dated 03.03.2023 that, in all cases where a Central Government civil employee has been appointed against a post or vacancy which was advertised/notified for recruitment/appointment, prior to the date of notification for National Pension System i.e. 22.12.2003 and has been covered under the National Pension System on joining service on or after 01.01.2004, may be given a one-time option to be covered under the CCS(Pension) Rules, 1972 (now 2021).

CPENGRAMS

3. DoPPW conducted Inter-Ministerial Review Meeting through Bharat VC with various Ministries/Departments/Organization under Chairmanship of Director (PP) to review the delay in disposal of Pension Grievances and pending appeals in CPENGRAMS portal.

S. No.	Ministries/Departments/ Organization	Date
1	MHA and CAPFs	03.03.2023
2	Ex- Serviceman Welfare, Defence Finance, MHA, Defence.	13.03.2023
3	M/o Statistics and Programme Implementation, DFS (Banking Division), CGDA, D/o Higher Education, M/o Railways, M/o Civil Aviation, DoP&T, D./o Revenue, Cabinet Secretariat (R),M/o Shipping, M/o Coal.	14.03.2023
4	D/o Military Affairs, PCDA Allahabad, M/o I&B, M/o Culture, D/o Economic Affairs, D/o Health & Family Welfare, DOT, NCSC, CBIC, M/o Skill Development & Entrepreneurship, D/o Agri. & FW.	15.03.2023

4. During the month, 5946 grievances were registered and 4881 disposed of. Closing balance as on 31st March, 2023 is 4827. Detailed position is as under: -

	B/F as on 01/03/2023	Grievances received During the Month	Grievances disposed During the Month	Grievances Disposed within one Month	Total Pending as on 31/03/2023
Total	3762	5946	4881	2148	4827

BHAVISHYA PORTAL

5. Five (5) training sessions were organized on Bhavishya for the officials of Ministries/Department.
6. BHAVISHYA is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefits from the inbuilt automatic calculations as per provisions of the various pension rules. As on 03.04.2023, Bhavishya is running in the main Secretariat of 97 Ministries/Departments/Apex Bodies and 818 attached offices through 7955 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 38654 retiring/retired employees are in various stages of processing through the system as on 03.04.2023. Further, this application has so far cumulatively processed and issued PPOs in respect of 193980 pensioners. 3471 number of PPOs were issued through Bhavishya System in the month of March, 2023. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.

ANUBHAV

7. Anubhav: Since inception of the scheme in March, 2015, 9065 write ups have been published and 4957 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 31.03.2023. In the month of March 2023, 117 incremental of Anubhav write-ups were published.
8. This Department has launched a nationwide Webinar Series "Anubhav Awardees Speak" from the 22nd of November, 2022. The webinar series aims to facilitate experience sharing with relevant stakeholders and concerned Ministries/Departments/Organizations. The webinar series will feature two Anubhav Awardees as speakers to share their own experiences on the Anubhav Portal. Webinar are scheduled to take place on a monthly basis. Fourth webinar of the series was held on 23.03.2023. Sh. Manjit Kumar, Central Secretariat Services, Director, D/o Heavy Industries [Anubhav Awardee 2017] and Sh. Vijaya Kumar Nair S., GCS, PG Teacher, D/o Space [Anubhav Awardee 2020]

SANKALP

9. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 49 Pre-Retirement Counseling (PRC) Workshops, which benefited 6972 employees.
10. Procurement through GeM:- The Department of P&PW has placed 35 (Thirty-five) orders for amount involving Rs. 10,76,293/- through GeM for supply of electronic items, Furniture & Stationery etc. during March,2023 (Orders for Products).