

Department of Pension and Pensioners' Welfare

Important events for the month of December, 2022 are as follows:-

1. Department of Pension and Pensioners' Welfare has published a book on Central Civil Services (Implementation of National Pension System) Rules, 2021 and launched the same during the Good Governance Day, 2022.
2. Department of Pension and Pensioners Welfare had published a compendium of sixty circulars issued in October, 2022 by the Department during the special Campaign- 2.0 organized by Department of Administrative Reforms and Public Grievances during October, 2022. This book was also launched during the Good Governance Day, 2022.
3. Department of Pension and Pensioners' Welfare has published a booklet on Nation-wide Digital Life Certificate Campaign and launched this book during the Good Governance Day, 2022.
4. A meeting was conducted through VC on 5th December, 2022 under the Chairmanship of Secretary (Pension &PW) with the Registered Pensioners' Association. The objective of the meeting was to provide a presentation on the newly developed Integrated Pensioners' Portal and to have an interaction with the Pensioners' Associations regarding the issues faced by retired employees while availing services under CGHS.
5. A meeting held with the representatives of Pensioners' Associations under the Chairmanship of Secretary (Pensions & PW) on 15th December, 2022 through Video Conferencing (VC). The objectives of the VC was Linking retiring officials with Pensioners' Welfare Associations and Recommendations of 120th PSC report.
6. A meeting was held on 30.12.2022, with the CEO, National Health Authority along with Special Secretary Health to discuss the way forward for Ease of Living for Pensioners w.r.t. CGHS facilities. This was a follow-up to the meeting convened on the Cabinet Secretariat on the same issue.

CPENGRAMS

7. DoPPW conducted Inter-Ministerial Review Meeting through Bharat VC on 13.12.2022 with 20 Ministries/Departments/ Organization/UTs Administration under Chairmanship of Secretary (Pension & Pensioners' Welfare) to review the delay in issuance of PPO on Bhavishya portal, delay in disposal of Pension Grievances and pending appeals in CPENGRAMS portal.
8. For ensuring timely and qualitative disposal of grievances registered in CPENGRAMS, Department of Pension & Pensioners' Welfare (DOPPW) conducted Inter-Ministerial Review Meeting through Bharat VC on 16.12.2022 with 02 Ministries/Departments/

Organizations (i.e. Department of Defence and Department of Ex-Servicemen Welfare) under the chairmanship of Director (RK).

9. During the month, 4287 grievances were registered and 4284 disposed of. Closing balance as on 31st December, 2022 is 3160. Detailed position is as under:-

| | B/F as on 01/12/2022 | Grievances received During the Month | Grievances disposed During the Month | Grievances Disposed within one Month | Total Pending as on 31/12/2022 |
|-------|-------------------------|---|---|---|--------------------------------------|
| Total | 3157 | 4287 | 4284 | 2022 | 3160 |

BHAVISHYA PORTAL

10. Workshop on 'Bhavishya' for the officials of BSF was organized at BSF SHQ, Amritsar on 9th December, 2022 under the Chairmanship of Additional Secretary (Pension) which benefitted more than its 100 officials. Beside this, Five (5) training sessions were organized on Bhavishya for the officials of Ministries/Departments.
11. BHAVISHYA is a web based online pension sanction and payment tracking system developed by the Department. The system helps both the retiring employee and the administrative authorities to monitor and track delays. Administrative authorities also benefits from the inbuilt automatic calculations as per provisions of the various pension rules. As on 02.01.2023, Bhavishya is running in the main Secretariat of 97 Ministries/Departments/Apex Bodies and 818 attached offices through 7933 DDOs. A mobile app has also been launched on the Umang platform through which 'Bhavishya' can be accessed by various stake-holders. Pension cases of 37890 retiring/retired employees are in various stages of processing through the system as on 02.01.2023. Further, this application has so far cumulatively processed and issued PPOs in respect of 183078 pensioners. 3276 numbers of PPOs were issued through Bhavishya System in the month of December, 2022. Bhavishya' has been successfully integrated with PFMS Pension Module for generation of e-PPO.

ANUBHAV

12. Anubhav: Since inception of the scheme in March, 2015, 8898 write ups have been published and 4680 are waiting for publication by the different Ministries/Departments under Anubhav portal up to 31.12.2022. In the month of December, 2022, 142 incremental of Anubhav write ups were published.
13. This Department has launched a nationwide Webinar Series "Anubhav Awardees Speak" from the 22nd of November 2022. The webinar series aims to facilitate experience sharing with relevant stakeholders and concerned Ministries/Departments/Organizations. The webinar series features two Anubhav Awardees as speakers to

share their experience and to motivate/raise awareness among retiring employees on filling up their own experiences on the Anubhav Portal. Webinars are scheduled to take place on a monthly basis. Second webinar of the series was held on 22.12.2022. Dr. T. Sekar, Ex Inspector General of Police, Central Reserve Police Force [Anubhav Awardee, 2021] and Ms. Nagalakshmi N., IP&TAFS. ACAO, D/o Post [Anubhav Awardee, 2021] shared their experience. The webinar was attended by officers dealing with Anubhav portal in Ministries/ Departments/Organizations and officials who are due to retire within the next 3 months. About 1020 officials/staff attended the webinar.

SANKALP

14. Sankalp: Under the initiative 'Sankalp', the Department has so far conducted 48 Pre-Retirement Counseling (PRC) Workshops, which benefited 6572 employees.
15. **Procurement through GeM:-** The Department of Pension & PW has placed 08 (eight) orders for amount involving Rs. 1,93,808/- through GeM for supply of electronic items, Furniture & Stationery etc. during December, 2022 (Orders for Products) and 02 (two) orders for amount involving Rs. 43,810/- through GeM for services (Hiring of vehicles short terms and video conferencing services) during December, 2022.
