

No. 55/40/2012-P&PW(C)  
Government of India  
Ministry of Personnel, P.G. and Pensions  
Department of Pension and Pensioners' Welfare  
3rd Floor, Lok Nayak Bhavan,  
New Delhi, the 31st Dec., 2012

OFFICE MEMORANDUM

**Subject: Introducing a dedicated day for attending pensioners in person - reg.**

The undersigned is directed to inform that in order to facilitate mitigation of problems of Central Civil Pensioners, it has been decided that on every Wednesday, concerned officers of the Department of Pension and Pensioners' Welfare will be available between 1500 and 1600 hrs, in person, in Room No. 310, Lok Nayak Bhavan (near Gate No.1) to meet pensioners and, as far as possible, answer the queries/points raised by the pensioners.

2. The Central Civil Pensioners, aggrieved of pension related matters and seeking clarification etc., on application of any of the following rules/regulations may meet the concerned officers of this Department alongwith a written submission, by appearing in person, on the prescribed date, time and venue, and make use of this facility.

3. The rules being administered by this Department are:

- (i) CCS(Pension) Rules, 1972;
- (ii) CCS(Commutation of Pension) Rules, 1981;
- (iii) CCS(Extra-ordinary Pension) Rules;
- (iv) GPF(CS) Rules, 1960; and
- (v) CPF(India) Rules, 1962.

  
(Tripti P Ghosh)  
Director (PP)

Copy to:

1. US(A)/US(B)/US(C)/US(D)/US(E)/(US(G)/SO(F) with the request to remain available in Room No.310, on every Wednesday on the appointed time for meeting the visiting pensioners.
2. Reception Officer, MHA, Gate No.1, Lok Nayak Bhawan - It is requested to allow Central Civil Pensioners to visit room No.310 Lok Nayak Bhawan on Wednesday on production of Pensioner's Card issued by their respective Ministries/ Departments/Organisations.
3. The Technical Director, NIC, DoPPW Unit, Lok Nayak Bhawan, New Delhi - It is requested that the above OM may be uploaded on the Website of Department of Pension and Pensioners' Welfare.