

F.No. 41/38 /2011-P&PW(C)  
Govt. of India  
Ministry of Personnel, P.G. & Pensions  
Department of Pension & Pensioners' Welfare  
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3<sup>rd</sup> Floor, Lok Nayak Bhawan,  
New Delhi, the 21<sup>st</sup> September, 2011

To

All Nodal Officers of all Ministries/ Departments  
(Web Based Pensioners' Portal)

**Subject: To extend necessary cooperation to the office bearers of identified pensioners associations in the matter of redressal of pensioners' grievances.**

Sir/ Madam

As you are aware, that on line grievances of pensioners are being fed through our application CPENGRAMS available in the Pensioners' Portal maintained by Department of Pension & Pensioners' Welfare. To facilitate lodging of grievances by pensioners' spread all over India, 27 Pensioners' Associations have been identified across the country. The list of 27 Pensioners' Association is enclosed. However, these associations are finding it very difficult in getting these grievances redressed and are requiring constant follow up with the Departmental offices at regional level. Some of the Pensioners Associations have pointed out that timely action is not being taken by various Ministries/ Departments/ Organisations for redressal of grievances and same remain pending for unduly long periods. You are therefore, requested to sensitize your Department towards the grievances of pensioners so that unnecessary delays could be avoided leading to a prompt redressal of grievances. The regional offices and field officers, wherever they exist also be requested to provide all cooperation to the Pensioners' Associations who are helping us in the redressal of grievances.

Yours faithfully



(Tripti P. Ghosh)  
Director

Copy to:

1. NIC - For updating the letter on Pensioners' Portal.
2. Identified Pensioners Association for information.

**List of identified Pensioners' Associations for Implementation of Pensioners Portal, a Mission Mode Project under National e-governance Plan.**

S.No.	Organisation	S.No.	Organisation
1.	All India Central Govt. Pensioners' Association, 355, Ganga Mandir, <b>Cuttack</b> – 753 001 (Orissa), Tel. 2619750.	2.	Karnataka Posts and Telecommunications' Pensioners' Association(R), 1397, 23 <sup>rd</sup> Main Banashankari Second Stage, P.O. <b>Bangalore</b> – 560 070 (Karnataka), Tel. 26716198.
3.	All India Central Govt. Pensioners' Association, 1785, Sadashivpeth, Phadkesankul, Near Pune, Vidyarthi Griha, <b>Pune</b> – 411 030 (Maharashtra), Tel. (020) 24493757.	4.	All India Organisation of Pensioners (Civil & Military), Althara Junction, Vellayambalam, P.O. Sasthamangalam, <b>Trivandrum</b> – 10 (Kerala), Tel. 2312177.
5.	All India Federation of Pensioners' Association, G-2, "Soundarya", Door No. New 51, Kavarai Street, West Saidapet, <b>Chennai</b> – 600 015 (Tamil Nadu), Tel. 23715031.	6.	Bharat Pensioners' Samaj, P.B.No.3303, <b>Jangpura, New Delhi</b> – 110 014, Tel. 011-24376642.
7.	All India Central Confederation of Pensioners' Association, 144, New Surya Kiran Apartments, Plot No.65, 5 <sup>th</sup> Avenue, I.P. Extn., <b>Patparganj, New Delhi</b> – 110 092, Tel. (011) 22242322/ 22242319/ 22724236.	8.	Accountant's General Offices Pensioners' Association, AG's Office Premises Pensioners' Association Room, Saifabad, <b>Hyderabad-A.P.</b>
9.	Association of Retired Officers of IA&AD, H.No. 2154, Sector 38-C, <b>Chandigarh</b> , Tel. 0172-2213479.	10.	Indian Ex-Services League, 9- Nyay Marg, <b>Chanakyapuri, New Delhi</b> -21, Tel. 46068121,24122381,26113669.
11.	Retired Railway Employees Welfare Association (Regd.), 490A/16 <b>Gurudwara Road, Gurgaon</b> , Haryana, Tel. 2302262, (M) 9911663100.	12.	Retired Railway Employees Welfare Association, Jagadhari Work Shop, B-IX/1105, Vishnu Nagar, <b>Jagadhari-135002</b> , Haryana, Tel.(01732) 252389.
13.	Central Government Pensioners Welfare Association, Jammu Olympic Association Bldg. Parade, Jammu, <b>J&amp;K</b> , Tel. 09205046021	14.	Central Government Pensioners' Association, Kerala, "Pension Kendra", II Floor, Capital Towers, Patturaickal Jn. <b>Thrissur</b> – 680022, Kerala, Tel. 0484-2313208.
15.	Jharkhand Pensioners' Kalyan Samaj, Near Treasury Office, Court Compound, Ranchi, <b>Jharkhand</b> , Tel. 0651-2207243.	16.	Postal Audit & Accounts Pensioners' Association, Teerathroot, 63, Dharampeth Society Layout No.3, Deendayal Nagar, <b>Nagpur</b> – 440 022, Maharashtra, Tel. 2293632.
17.	Central Govt. Pensioners' Association, Maharana Sahi, Vivekananda Marg, <b>Bhubaneswar</b> – 751002, Orissa, Te. 2432826/2431172.	18.	All India Central Govt. Pensioners Association, EP 233, Naya Bazar, <b>Jalandhar City</b> -144001, Punjab Tele Ph. 0181-2210445, (M) 9417120103.
19.	Central Government Pensioners' Association, A 404 Triveni Nagar, Gopalpura Bye Pass, <b>Jaipur</b> – 302018 Rajasthan, Tel. 0141-5129306	20.	All India Organisation of Pensioners, C-17, Sector-J, Jagriti Vihar, Aliganj, <b>Lucknow</b> -226024, U.P., Tel. 2762167.
21.	The Co-ordination Committee of Central Govt. Pensioners' Association, 68-B, KG Bose Road, Mangala Lane, <b>Kolkata, W.B.</b> , Tel. 2212-2305/2565	22.	All India Organisation of Pensioners, Kanpur, 120/469, Lajpat Nagar, <b>Kanpur</b> -208 005, U.P.,0512-2222780.
23.	Uttarpara Central Govt. Pensioners' Association, Sushma Apartment (Ground Floor), 35, Dwarik Jungle Road, P.O. Bhadrakalai, Dist. <b>Hoogly</b> – 712 232 (W.B.)	24.	All India Retired Railwaymen's Federation, 303, Railway Block, Railway Colony High School, Chilkalguda, <b>Secunderabad</b> – 500 025 (A.P.)
25.	N.F. Railway Pensioners' Associations, Rest Camp, Pandu,Guwahati-781 012, Assam.	26.	Central Civil Pensioners Association, A-12, Chetak Puri, <b>Gwalior</b> – 474002, M.P.
27.	Kendriya Nivrutta Karmachari Mandal, Vadodara, Shiva Suman, Martanda Complex, Kapadi Pole, Raopura, <b>Vadodara</b> – 390 001, <b>Gujarat</b> , Tel.0265-2412495.		