Section 4(1) (b) (i): the particulars of its organisations, functions and duties: The Department of Pension & Pensioners Welfare was set up in 1985 as a nodal department for formulation of policies relating to pension and other retirement benefits of Central Govt. civil employees covered under CCS (Pension) Rules, 1972 (now 2021). Apart from formulation of pension policy for the Central Govt. Pensioners/Family Pensioners, it also seeks to promote pensioners welfare and serves as a forum for the redressal of Pensioners' grievances. The department is located at 3rd Floor, Lok Nayak Bhavan, Khan Market, New Delhi-110003.

The subject handled by the **DEPARTMENT OF PENSION AND PENSIONERS' WELFARE** (PENSION AUR PENSION BHOGI KALYAN VIBHAG are as follows:

- 1. Formulation of policy and co-ordination of matters relating to retirement benefits to Central Government employees (Civil, Defence and Railway Pensioners).
- 2. Administration of
 - a) The Central Civil Services (Pension) Rules, 2021;
 - b) The Central Civil Services (Commutation of Pension) Rules, 1981;
 - c) The Central Civil Services (Extraordinary Pension) Rules, 2023;
 - d) GPF (CS) Rules, 1960
 - e) CPF (India) Rules, 1962
 - f) Payment of Arrears of Pension (Nomination) Rules. 1983
 - g) any other scheme relating to Central Government pensioners, entrusted to the Department.
- 3. Pension structure and relief to pensioners.
- 4. New facilities of fringe benefits to the Central Government pensioners.
- 5. Matters relating to amendment to, or relaxation of, Pension rules or any other rule concerning retirement benefits.
- 6. Policy and co-ordination relating to welfare of Central Government Pensioners.

NOTE: The action in respect of 3 above shall be subject to the concurrence of Ministry of Finance. Action in respect of other matters involving recurring financial implications by way of relaxation or liberalization of any rule shall be subject, to guidelines, as agreed to between the Department of Pension and Pensioners' Welfare and the Ministry of Finance, Department of Expenditure.

As per the Citizen's Charter of Department of Pension & Pensioners' Welfare, the 'Vision' and 'Mission' are given below:

Vision

Active and dignifies life of Pensioners.

Mission

- i. Formulation of Pension Policy.
- ii. Timely and Smooth payment of pension and other retirement benefits for Central Government Civil Employees.
- iii. Simplification of rules/guidelines and procedure and their dissemination.
- iv. Facilitating prompt redressal of the pension related grievances.
- v. Promoting the welfare of pensioners.

ORGANISATIONAL CHART

